1. Answer (B)
In the photograph, one can see people pointing at a document that looks like a graph or a chart, so statement (B) is an accurate assumption. The meal is clearly in progress, so statement (A) is wrong. There are no desserts in sight, so statement (C) is also wrong. Only one person is holding a glass and not drinking from it, so statement (D) is largely inexact.

2. Answer (C)
In the photograph, once can observe the sea and a city next to it, so statement (C) is clearly correct. There are free parking spaces, the red car is parked, and no one is walking towards the building.

3. Answer (D)
In the photograph, one can see a man’s hand holding a pen – either pointing at something in the document or writing on it. Statement (D) is therefore the best description. The man is not typing, the papers are on the computer, and the computer is screen is clearly on.

4. Answer (A)
The man and the woman definitely look preoccupied, or concerned, so statement (A) is correct. They are not talking to each other, so statement (B) is not correct. While the computer can be seen in the photograph, the two people are not looking at it and are not touching any computer equipment, so statement (C) cannot be assumed as correct. The man and woman are clearly in the middle of work, and nothing suggests that they are taking a break – statement (D) cannot be right.

5. Answer (D)
In the photograph, one can see no cruise ships (which are typically much larger than the yachts seen in the picture), people, or a single cloud. Therefore, statements (A), (B), and (C) are incorrect. In the background, one can see an unfinished skyscraper with a crane over it, which suggests that the construction is in progress and statement (D) is correct.

6. Answer (B)
No one in the picture is either speaking on the phone or taking notes, so statements (A) and (C) cannot be correct. One of the men is pointing at the computer screen with his pen and the other with his hand, so statement (B) is correct. Statement (D) is wrong because “adjourned” means “postponed” or “suspended,” while in the picture the meeting is clearly in progress.
7. Answer (C)
Response (A) gives a general statement about the relationship between cost and quality but this statement cannot refer to parking since one doesn’t talk about the quality of parking. Response (B) explains where parking is available but not how much it costs. Response (C) says that the price depends on the length of time the car is parked.

8. Answer (B)
Response (A) talks about a green folder, not a blue one. Response (C) describes the location of a person (“her”), not an object. Response (B) gives the folder’s last known location.

9. Answer (C)
Response (A) talks about having a lawyer read the document but not where to sign the document. Response (B) gives a physical location of where the person responding to the question signs things but not where the speaker who actually asked the question should sign. Response (C) describes where in the document a signature is required.

10. Answer (A)
Response (B) says when the documents were sent to the printing company but not who the printing company is. Response (C) gives a name but does so in relation to ordering items, not printing. Response (A) answers the question by indicating the usual company.

11. Answer (B)
Response (A) talks about a deadline for submitting certain documents, not about their arrival. Response (C) talks about flights, not reports. Response (B) gives a time when the reports are expected.

12. Answer (A)
Response (B) uses an idiomatic expression, “my hands are tied,” to express that someone cannot be of any help. Response (C) describes what the file was about but not whether or not it is readily available. Response (A) answers the question by explaining that the file is easy to get.

13. Answer (C)
The question asks if the website is functional. Response (A) describes a website but does not say when the website might be available for viewing. Response (B) talks about exercising but not a website. Response (C) gives an answer about when the site will be ready: “in the next hour.”

14. Answer (A)
Response (B) tells when the flight was scheduled to land but not whether or not it actually landed at that time. Response (C) describes the conditions of the flight but not its punctuality. Response (A) says that the flight arrived earlier than expected and so answers the question.
15. Answer (B)
Response (A) talks about some person and uses a homophone of the word “weather”: “whether.” Response (C) describes a person’s favorite weather conditions but not what the forecast is that day. Response (B) describes the weather saying it will “drizzle,” or lightly rain, all day.

16. Answer (A)
Response (B) talks about paying the bills not about receiving a paycheck. Response (C) indicates the method of payment, not the date. Response (A) specifies the days and is therefore the correct answer.

17. Answer (C)
Response (A) talks about what a person prefers to do in the mornings, but not how that person is feeling. Response (B) talks about a past prediction but not about feeling in a physical sense, as the question demands. Response (C) describes how a person is physically doing.

18. Answer (B)
Response (A) describes who is allowed to apply for the job but doesn’t say whether or not these people have actually done so. Response (C) talks about a passport application not a job application. Response (B) answers by giving the name of someone who sent in his resume to apply for the job.

19. Answer (A)
Response (B) describes the location of the street but does not give its name. Response (C) refers to people’s names not street names. Response (A) gives the name of the street by saying that it is the same as the speaker’s last name.

20. Answer (C)
Response (A) talks about a book, which cannot be heard. Response (B) refers to hearing a news report the previous day. Response (C) says what the noise the people are currently hearing is.

21. Answer (B)
Response (A) describes where one’s parents were from but not oneself. Response (C) explains where the person just was, but doesn’t answer the question, which asks where the person was born and raised. Response (B) says where the person was raised.

22. Answer (B)
Response (A) says where the conference will be but not when. Response (C) gives a purpose of the conference but not when it is. Response (B) gives a suggested time of when the conference might be held.

23. Answer (A)
Response (B) simply says that the person dislikes lateness, but does not provide a reason for being late. Response (C) asks a question about being early but doesn’t refer to the question at all. Response (A) gives a reason: the person had car trouble.
24. Answer (C)
The question asks, basically, “Why do I have to deal with it?” Response (A) talks about a reservation but doesn’t answer the question. Response (B) simply says that the person’s office is in a nice location but doesn’t say how something came to be on the person’s desk. Response (C) indicates that whatever it is was placed on the desk because the person is leading the project it relates to.

25. Answer (B)
Response (A) describes how to get to a place using public transportation but doesn’t answer the question. Response (C) explains that a person was reorganizing his office. Response (B) says who was in charge of the transportation.

26. Answer (C)
Response (A) says that the year will be costly for some reason but doesn’t refer to the taxes at all. Response (B) offers an opinion about taxes but doesn’t say when they must be paid. Response (C) gives two months when the taxes are due.

27. Answer (A)
Response (B) simply says the chair looks nice where it is located but doesn’t talk about the color. Response (C) lists the favorite colors of the speaker but doesn’t answer the question, which asks about one specific color – the color of the chair. Response (A) answers the question by saying that the color is too bright and therefore unsuitable.

28. Answer (B)
The question asks whether the bill has been paid. Response (A) offers an opinion about the price but doesn’t answer the question. Response (C) uses the verbal phrase “to settle in,” which means to get comfortable. Response (B) indicates that the speaker is waiting for the credit card to be charged.

29. Answer (C)
Response (A) refers to the hiring for the position not the actual position start date. Response (B) describes the location of the job. Response (C) explains when the person will begin work.

30. Answer (B)
Response (A) says when the email was sent, not to whom. Response (C) talks about an email sent by someone else, not the speaker in the question. Response (B) lists whom the email was sent to.

31. Answer (A)
Response (B) talks about where the person found, presumably, an article of clothing. Response (C) refers to an extra fee the person was charged. Response (A) explains the office the person works in and so is the best choice.
Part 3

32. Answer (B)
The woman says it is on her calendar for tomorrow.

33. Answer (A)
The woman says that the stock market is down. Then the man mentions that the stocks themselves are down and concludes that “it’s a good time to buy.”

34. Answer (D)
The man requests that the woman email him the “new figures” for the accounts.

35. Answer (D)
The man says he got held up a customs. This likely means he was in an international airport. Answer choices (A), (B), and (C) are unlikely to be correct, given the distance between Denmark and Canada.

36. Answer (C)
The man says that he had salami (a kind of cured meat) in his luggage that the dog smelled and that was taken away from him (“confiscated”). The fact that the product was confiscated means it is prohibited for imports.

37. Answer (A)
The man says he had brought her a “hostess gift,” which implies that he was going to stay at her house.

38. Answer (C)
The man says that he can’t understand the bookkeeping. This means that he doesn’t understand the financial records he has been given.

39. Answer (B)
The man says that the company is “in the red.” This is an idiomatic expression meaning that the company is losing money or owes a lot of money. It is not clear who the man and woman are in the company so answer choices (C) and (D) cannot be assumed as correct. The conversation only mentions three people, so the company’s size (answer choice (A)) cannot be determined.

40. Answer (D)
The woman asks if she should have Linda come and explain the documents the man is looking at. Presumably Linda is a coworker who is somehow more familiar with the documents.

41. Answer (A)
The woman begins the conversation by introducing herself and saying that she is calling from a doctor’s office. This is a clear indication that the conversation takes place over the phone.
42. Answer (B)
The woman says she does not have the man’s emergency contact information and suggests faxing him the blank form to complete.

43. Answer (C)
The man says he can bring the form back at his “upcoming” appointment. This indicates that he will see the doctor soon.

44. Answer (D)
The woman says that the bank has been accused of “fraud.”

45. Answer (B)
The woman says that shareholders are getting together to sue the bank – this is a paraphrase of “are organizing a group lawsuit.”

46. Answer (A)
The man says that he thinks that many people will be “out of the job,” which indicates that he thinks they will be fired.

47. Answer (A)
The woman says that she has to let Pedro go. To “let someone go” in a professional setting means to fire that person.

48. Answer (D)
The woman says that Pedro is a “nice guy.” Among the answer choices, “kindness” is the closest synonym to “niceness.”

49. Answer (B)
The man says that Pedro is “just starting out,” which implies that he is young and new to a career.

50. Answer (A)
The man asks the woman for a quote to design his website. We can infer that this is her specialty.

51. Answer (B)
The man is quite concerned about the price of the work and has a strict price limit that he cannot exceed.

52. Answer (C)
The woman charges $40 per hour and the man has a budget of $4,000. Therefore, he can afford 100 hours of work.

53. Answer (D)
The woman talks about “candidates” and “the position,” which indicates that this is likely a job interview.
54. Answer (C)
The woman says that there are five candidates of which the man is one. Therefore, she had already spoken to four candidates.

55. Answer (B)
The woman says that the man will get a call from her “in the next day or two.”

56. Answer (A)
The man says that he is having trouble reading the Departures board.

57. Answer (C)
The man’s train leaves at 1:15 and arrives at 4:15. That is a travel time of 3 hours.

58. Answer (D)
The woman tells the man his train is leaving from platform 30.

59. Answer (D)
Emily starts by saying, “Good evening,” and adds, “I will be your server tonight.” This indicates that the clients are in a restaurant for an evening meal, which is dinner.

60. Answer (C)
Emily states that the soup is not spicy at all, so choice (B) can’t be correct; conversely, she does mention that it contains several aromatic herbs, so choice (C) is extremely likely and therefore correct. Choice (A) is a trap playing with the word “palate,” but cannot be assumed as correct, given that no one has tasted the soup yet. Allergies (choice (D)) are not mentioned in the conversation at all.

61. Answer (B)
The woman mentions “the octopus sashimi as a starter and then the roast duck,” which means that the duck will be her main course.

62. Answer (D)
This conversation between the man and the woman is clearly an aside from the main talk the man is giving. Answer choice (A) would indicate that the man and woman are alone, which is clearly not the case. There is nothing to suggest that this takes place at a university, so answer choice (C) is incorrect. The main topic of the conversation is not how to use a computer, which makes answer choice (B) unlikely. Answer choice (D), implying that the man is giving a presentation and the woman is assisting him, is the most probable context for this conversation.

63. Answer (C)
The man specifies that the graphs are “on the desktop.”

64. Answer (D)
The “Projects” part of the expenses in the graph occupies a little more than a half of the pie, so choice (D) is correct.
65. Answer (A)
   The man has brought a packet he needs to give to Mr. Yannatos. Therefore, he is a deliveryman. The woman welcomes him and offers to take the package, so she is most likely a receptionist. Answer choice (A) is correct.

66. Answer (C)
   The man states that this is “hand delivery,” meaning that he must give the package to Mr. Yannatos personally: answer choice (C) is correct. The size and the contents of the package (choices (A) and (D)) are never discussed. The woman doesn’t refuse to take the package – on the contrary, she offers to take it from the man, so choice (B) can’t be correct.

67. Answer (B)
   The woman says that Mr. Yannatos works in the Marketing Department, so the man needs to go to the 2nd floor, where this department is located.

68. Answer (B)
   The man says he “finally” has the tickets, and the woman states, “we’re so lucky.” It can, therefore, be assumed that the tickets were not easy to obtain, and answer choice (B) is correct. Nothing is said about the relative value of the show, so choice (A) cannot be assumed as correct. The man will clearly not perform in the show since he mentions “our” tickets and mentions he is a “patron.” According to the man, the show will take place “tomorrow,” not “next week.”

69. Answer (C)
   The price on the ticket is 100 euros. However, the man states that he gets a 20% discount off “face value,” i.e. of the declared price. Therefore, the woman owes the man 80 euros.

70. Answer (A)
   The woman says, “I will write you a check right away.” In this context, “right away” means “right now.”
71. Answer (D)
According to the speaker, “People want to know the best way to safely grow their money… I think this is a common concern today.” Therefore, answer choice (B) is the best possible answer. Earning money (A), children (B), and early retirement (C) are never discussed in the talk.

72. Answer (C)
The woman affirms, “Interest rates on savings accounts are at an all-time low.” Answer choice (C) is, therefore, correct. While (A) might be true, it is not stated as such by the speaker.

73. Answer (D)
The speaker concludes by saying, “What I always recommend is that people sit down together and map out a detailed plan.” Therefore, answer choice (D) is the best option. Choice (C) is in direct contradiction with what the woman says. Choice (A) is not mentioned, and choice (B) is a distortion of the information from the talk.

74. Answer (C)
The announcement indicates that a cruise is beginning. A cruise takes place on a ship.

75. Answer (D)
The announcement says that performers will be by the main pool. This indicates that they will be doing a performance. While drinks and snacks are mentioned, they will be served on the main deck, not at the main pool, so answer choices (B) and (C) are incorrect. People might be swimming at the pool, but that is not specified in the announcement, so answer choice (A) is incorrect.

76. Answer (D)
The announcement says that the forward dining room stops serving dinner at 10 p.m. and that late-night dining is available in the bars, casino, and lounge. Answer (C) is incorrect because a minibar is a small fridge with drinks located in a hotel room. It is not the same as a bar with a bartender.

77. Answer (C)
The announcement is promoting moisturizing hand soap. Lotions and creams are a minor detail in the talk, and shampoo is never mentioned.

78. Answer (A)
The advertisement begins by saying that winter often makes people’s hands cracked and split because of the dry air. Information from other answer choices is never mentioned in the talk.

79. Answer (D)
The talk indicates that the speaker is responsible for writing the advertisement. This indicates that the speaker works in the advertising department.
80. Answer (A)
The speaker says that the handbook is thick and has a gray cover.

81. Answer (C)
The handbook addresses “office-related” items. The speaker gives examples of getting a computer repaired, getting an ID replaced, and setting up voicemail. It is unlikely that the handbook covers social issues such as salary negotiation and dealing with difficult clients (answer choices (A) and (B)). It is also unlikely that the handbook deals with getting to work (answer choice (D)) since this is something that is different for each employee.

82. Answer (B)
The speaker says that the handbook will save time for the employees because they can solve their own problems.

83. Answer (B)
The speaker says that the Blue and the Green metro lines stop four blocks away. That makes it two in total.

84. Answer (A)
The speaker says that many people go for runs or walks along the trail during their lunch breaks.

85. Answer (C)
The speaker ends by saying, “in answer to your question – yes, the office is easy to get to without a car.” This implies that the original question was about the accessibility of the building without a car.

86. Answer (A)
Since Daniela Fernandez is teaching a course called Global Business Strategy, it can be inferred that she likely specializes in international business.

87. Answer (B)
The message says that a person should press 1 to hear a staff and professor directory. The directory will give the extensions for the employees of the school.

88. Answer (D)
One of the options listed in the message is to hear a list of “school locations.” This implies that the school has multiple locations. While the message is offered in English and Spanish, this does not indicate how many students speak languages other than English (answer choice (B)).

89. Answer (A)
It’s clear from the talk that the two people are having problems in the workplace. The speaker is in a position to offer suggestions to fix these problems. Answer choice (A) is the best option in this case.

90. Answer (D)
The speaker says that Anita has mentioned that she is unsure of when projects are due.
91. Answer (B)  
The speaker suggests implementing a shared online calendar and database. This implies that technology (answer choice (B)) will help solve the issue.

92. Answer (D)  
The speaker is clearly leaving the company he works for. The speaker talks about “announcing my retirement” at the beginning of the talk.

93. Answer (B)  
The speaker says that the experiences were all due to the “incredible people” the speaker has worked with.

94. Answer (C)  
The speaker refers to Ioana as “my assistant.”

95. Answer (A)  
According to the graphic, the height of the photograph should be between 5,5 and 6,5 cm, with the width between 3,5 and 4,5 cm. The only answer choice that does not correspond to this requirement is (A): the height of 5 cm is below the minimum stipulated. Therefore, it is safe to assume that choice (A) represents the dimensions of the photograph initially submitted by Ms. Heikkinen. All the other answer choices are sizes that fit the requirements.

96. Answer (B)  
The message says that there is a rush processing fee for applications submitted less than a week before travel. Therefore answer choices (C) and (D) are incorrect. Given that other items need to be sent to the embassy, it is highly unlikely that Ms. Heikkinen plans to travel the following day (answer choice (A)). Answer choice (B) is the best option.

97. Answer (A)  
The message states that Ms. Heikkinen is traveling for business. It also states that the letter from the company must say how long Ms. Heikkinen’s work will take. This indicates that she will not be relocating permanently to the country (answer choice (B)). Answer choice (A) is the best option.

98. Answer (C)  
The woman asks Sven to modify the prices on the website, so choice (C) is the most plausible. Note that Sven can’t be a salesperson, as he clearly has not participated in the Sales Team’s meeting.

99. Answer (B)  
The woman mentions “both of our boutiques,” which means that there are 2 of them.

100. Answer (C)  
The woman mentions that the prices of the Butterfly models should not change. Therefore, the correct answer is $60 – choice (C).